

वि. (प्रशा. / के.अ. का.) / IG (Admn & CRO)

वि. / Dy. No. E-150162

16/02/23

Ph. : 91-11-23073055

Fax : 91-11-23073093

मुख्य लेखा नियंत्रक
CHIEF CONTROLLER OF ACCOUNTS

भारत सरकार

GOVERNMENT OF INDIA

गृह मंत्रालय

MINISTRY OF HOME AFFAIRS

मेजर ध्यान चन्द राष्ट्रीय स्टेडियम

MAJOR DHYAN CHAND NATIONAL STADIUM

नई दिल्ली-110002

NEW DELHI-110002

IG (Admn/CRO)

No.300/5/Pr.AO(Admn)/MHA/Pen. Adalat/2022-23/8713

Dated: 10-02-2023

Office Memorandum

Subject: **Nation-wide Pension Adalat in the Month of March 2023 through Video Conferencing – reg.**

Reference is invited to the DO letter dated 05.01.2023 of Secretary (Pension), Department of Pension & Pensioners Welfare, M/o PPG (Copy enclosed) on the subject cited above. As communicated vide above DO letter, all the Ministries/ Departments are required to hold Nation-Wide Pension Adalat during the last week of March 2023 through Video Conferencing. The main objective of this Adalat would be prompt redressal of pensioners' grievances within the framework of extant policy guidelines. As communicated by DOP&PW, this Adalat would be conducted through Video conferencing (VC) where presence of all concerned stakeholders viz. HoD, DDO, PAO and officials of Banks would be required.

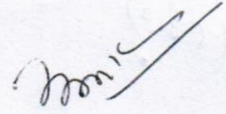
2. As most of the grievances of the pensioners pertain to the Head of Office/ DDO, PAO and Banks, joint efforts of the PAO, Heads of Office and concerned Banks are required for the disposal of pensioners' grievances. Hence, it would be imperative to organize the Pension Adalats by the Organisations/ departments in the presence of all the stakeholders' viz. HOO/DDO, PAO and bank through Video Conferencing as advised by DOP&PW. It will be preferable that pensioners, who were under the payment control of the PAO and DDO are also invited in this Adalat as this will be helpful in easy resolutions of any issue that they may like to raise, Accordingly, link of the VC should also be sent to the concerned pensioners for their participations, if they so desire. Further, wide publicity of this Pension Adalat may be given to all the pensioners for awareness among them. List of cases to be taken up in the Pension Adalat should be prepared and examined in advance jointly by the PAOs and HOOs on the basis of the grievances of pensioners already available with them.

Contd.

3. Shri. Vaibhav C Ghalme, Controller of Accounts (Home) has been designated the coordinating officer from this office with regard to conduct of the Pension Adalat. Details of Nodal officer from your organisation and his/her communication details may be shared with this office for proper coordination so as to make the forthcoming Pension Adalat a success.

4. In view of the above, it is requested to organize the Pension Adalats at suitable places with VC facility and a wide publicity may also be given for the same for awareness among pensioners. The details of locations of Pension Adalats along with the cases to be taken up may be share with this office with copy to the concerned PAOs in advance by 10.03.2023 so that necessary action may be taken and officials of PAO Office may also be directed to attend the pension Adalats with the updated stats on the pension cases. The outcome of Pension Adalat may be shared with this office in the attached proforma for onward submission to the DOP&PW.

This issues with the approval of the competent authority.



(Arvind Kumar)
Chief Controller of Accounts (Home)

Encl : as above.

To,

1. The Director General BSF/CRPF/CISF/ITBP/SSB/AR/BPR&D/NIA/NDRF
2. The Director, IB.
3. The Commissioner, Delhi Police.
4. Director, NCRB,
5. The Registrar General & CCA of India,
6. JS (Admn), MHA,
7. Director, DOP&PW.

Copy to :

1. PS to Pr. CCA, PS to CCA, PA to CA, Dy. CA (D), Dy. CA (R), ACA, (A).
2. All PAOs/ RPAOs/ZPAOs of DAO MHA.